

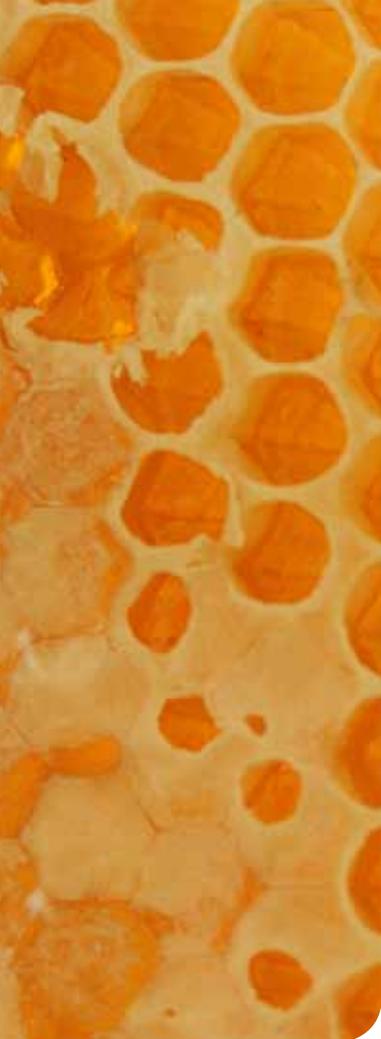
PROVEN

Working with Forthright

Process Management Solutions



FORTHRIGHT
PROCESS DESIGN AND MANAGEMENT



Forthright's Proven Capabilities

Process Management Solutions

About Us

Forthright partners with private businesses, governmental and non-governmental entities, non-profits, and trade associations to design, automate and manage measurably superior processing solutions. Our state of the art process management and administration systems deliver improved accuracy, faster resolution, reduced cost, and greater transparency.

Whether companies are building a system from the ground up or refining a legacy process, Forthright collaborates to construct solid workflow solutions that handle large volumes of transactions with speed and efficiency.

Features & Benefits

Advanced Workflow Technology

We take existing complex regulations and business rules and design highly customized automated workflows to meet your organization's needs.

Web-Based

A secure Internet based system allows for convenient and efficient transaction processing and real time access to information for all involved.

Paperless

Electronic filing capabilities reduce costs as well as the frequency of human error and manual processing.

Performance Metrics

Sophisticated technology allows us to measure performance and provide immediate access to statistics and reporting.

Fully Integrated Programs

Our programs are designed specifically for your organization and will fully integrate with your existing program, whether manual or automated, offering you a seamless transition and easy implementation.

Cross-Industry Experience

Forthright's cross-industry experience provides us with a broad knowledge base that allows for solutions to be expertly designed for your organization, anticipating your needs to avoid common pitfalls.

Cross-Organizational Functions

We consult with stakeholders and develop solutions that work across your entire organization and can interface with other agencies.



While our clients always retain oversight and control, our processes are delivered with personalized service to ensure all stakeholders have the perspective they need to achieve their goals and the peace of mind to do their jobs better.

Case Studies

Partnering with a State Government: *Administering a High Volume Program*

Through a competitive process, a state agency engaged Forthright, an expert in creating customized workflow solutions and sophisticated case management tools, to deliver a customized online filing process for end-users that could handle greater volumes of transactions at a lower cost. Throughout Forthright's administration, the program has been and continues to be entirely self-funded, creating a win-win situation for the agency and the taxpayers.

Working with an NGO: *Building a Program*

Forthright worked with an NGO by developing a thorough understanding of its mission and then utilized an internal program that effectively navigated the complexity of a consensus-based process. This resulted in the development of a state of the art resolution program that not only exceeded the non-profit's requirements but included innovative elements such as the capacity to handle large volumes of transactions, a simpler user interface, and a system for continuous improvement to maximize process refinement time.

Collaborating with a Non-Profit: *Improving an Existing Program*

Forthright collaborated with a non-profit trade association to transition, redesign, and improve their existing program. By implementing a simpler user interface, Forthright was able to lower costs and offer higher quality processing and record keeping. Forthright created thorough and organized program rules, devised a user fee system, and implemented state of the art technology that has easily accommodated volume increases.

For more information on Forthright's case studies,
visit www.forthrightsolutions.com/casestudies

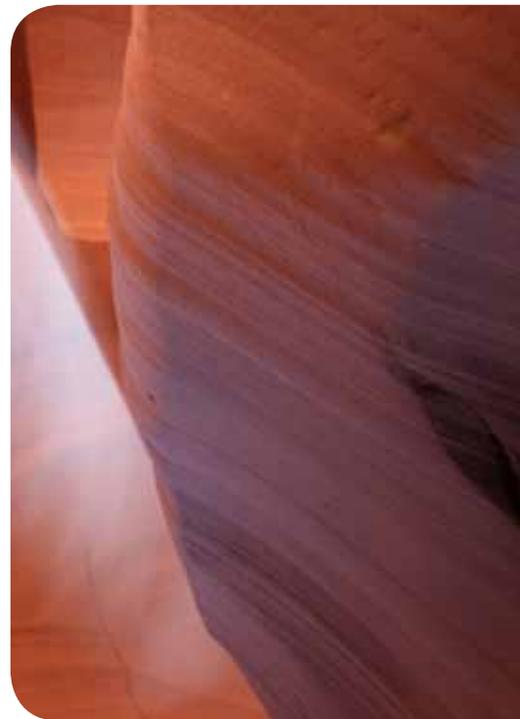
Services

Program Development

Program Administration

Court Administration

For more information on Forthright's core services,
visit www.forthrightsolutions.com/services



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