

Court Administration Services

Automating Existing Legal Processes

Forthright's experience in legal and regulatory processing works hand-in-hand with courts to automate programs to make more efficient use of technology and reduce overall costs. Our flexibility, the customized nature of our technology, as well as expertise with legal organizations gives courts large and small the advantage they need to operate under reduced budgets.

Challenge

In recent years, 75% of courts have slashed their budgets and an overwhelming 90% of states indicate that they anticipate new technology investments will be required to increase efficiencies. Courts are under more pressure than ever to improve upon their existing processes with no additional funding and reduced staff.

Solution

Forthright is a global provider of process management solutions that works with court administrators to design, automate and manage measurably superior processing programs. Our state of the art process management and administration programs can deliver improved accuracy, faster resolution, reduced cost, and greater transparency.

Forthright has the capability to develop and/or refine a court process that increases efficiency, eliminates costs, and promotes user flexibility and satisfaction. Our programs are customized for each court and provide process management and specialized resolution solutions to government with large volume needs. Because of our broad experience, we know firsthand the benefits that can be realized by lightening the administrative burden on courts.

We pair technology with human touch points at critical stages in the process, streamlining activities with online filing, hearings, calendaring, and electronic transmission of all data. Automating the process with our technology helps reduce cost, eases judicial budgets, and decreases taxes for citizens.

Forthright's Solution

- Helps eliminate and/or reduce the need for court funding
- Reallocates resources for other critical court functions
- Reduces counter time and increases self-service options
- Maximizes judicial decision maker efficiencies
- Opens up court calendars
- Creates flexibility in scheduling for users and judicial decision makers
- Eliminates the need for in-person hearings by incorporating flexible hearing options such as document-based, telephonic and online hearings



Court Administration Services

The following is illustrative of a typical small claims court system or other type of simplified court process.

TYPICAL PROCESS		FORTHRIGHT SOLUTION
1.	Filing Printed PDF Mailed or Hand-Delivered	• Paper PDF
2.	Notary vs. Acknowledgment Notary Required	• Notary Required for Paper Filing • Acknowledgment Acceptable for Online Filing
3.	Counterclaims Manual Process	• Paper Only • File Online
4.	Service of Process Service Provided by the Court for Claims \$2,500 or Less	• Service Provided for Claims \$2,500 or Less • Additional Service Options Available
5.	Mediation Pre-Filing Resources Post-Filing Resources	• Pre-Filing Resources • Post-Filing Resources
6.	Hearings Group Calendar	• Individual Hearings • Flexible Schedule • On the Papers, Telephonic and Online Available
7.	Judgments	• Notice Delivered via Preferred Method to Parties
8.	Data Transmission Manual Data Entry	• Electronic Transmission of All Data